



250 Clearbrook Road  
Elmsford, NY 10523  
Phone: 9145926100

## Installing ProImage on Windows Vista - Detailed Instructions

*The following has been tested on Windows Vista Enterprise and Business editions.*

\*Note: Log in as a user who is a member of the local or global Administrators group as only Administrators can install new software.

**\*\*Note: If you are familiar with how ProImage works on Windows XP, be aware that it will not work exactly the same on Windows Vista. Windows Vista uses Virtualization for all programs installed in the Program Files directory. If ProImage is installed in the default location (C:\Program Files\ProImage) then virtualization will be used for all files that are accessed by ProImage. A virtual copy of the database and image files will be created under each different user that uses ProImage. This can cause users to not be able to see and load patient images. You must become familiar with how virtualization works and how it will affect your programs and files.**

There are two options to allow ProImage to run as it does on Windows XP.

Option One: Install ProImage in the default location (C:\Program Files\ProImage) and connect to a database located on a network server that is not running Windows Vista.

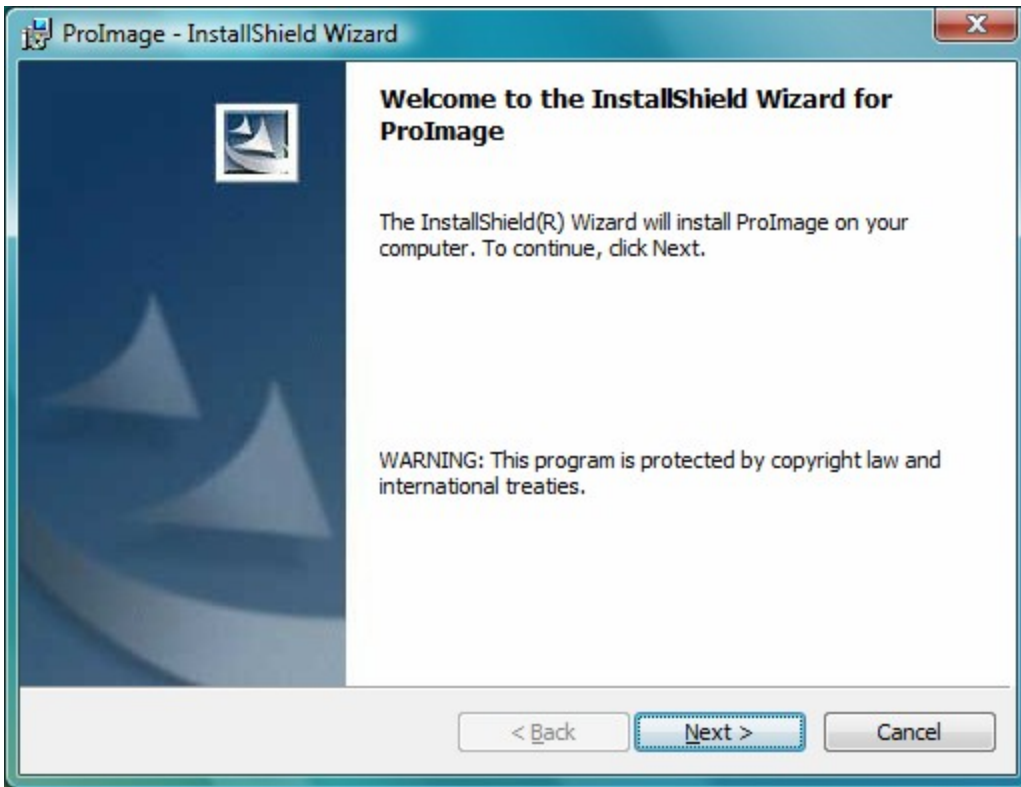
Option Two: Install ProImage to a different location on the Vista computer, for example, the root drive on the computer (C:\).

Please follow the steps below to install and set windows permissions in order for ProImage to work correctly in Windows Vista.

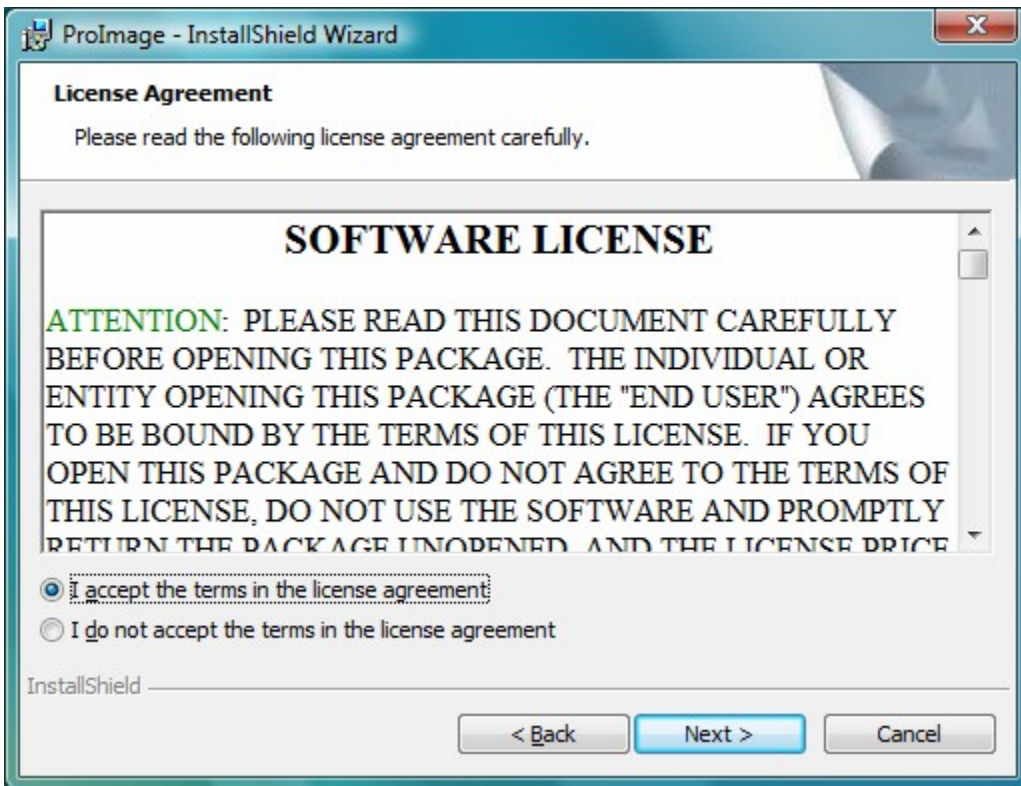
Steps:

---

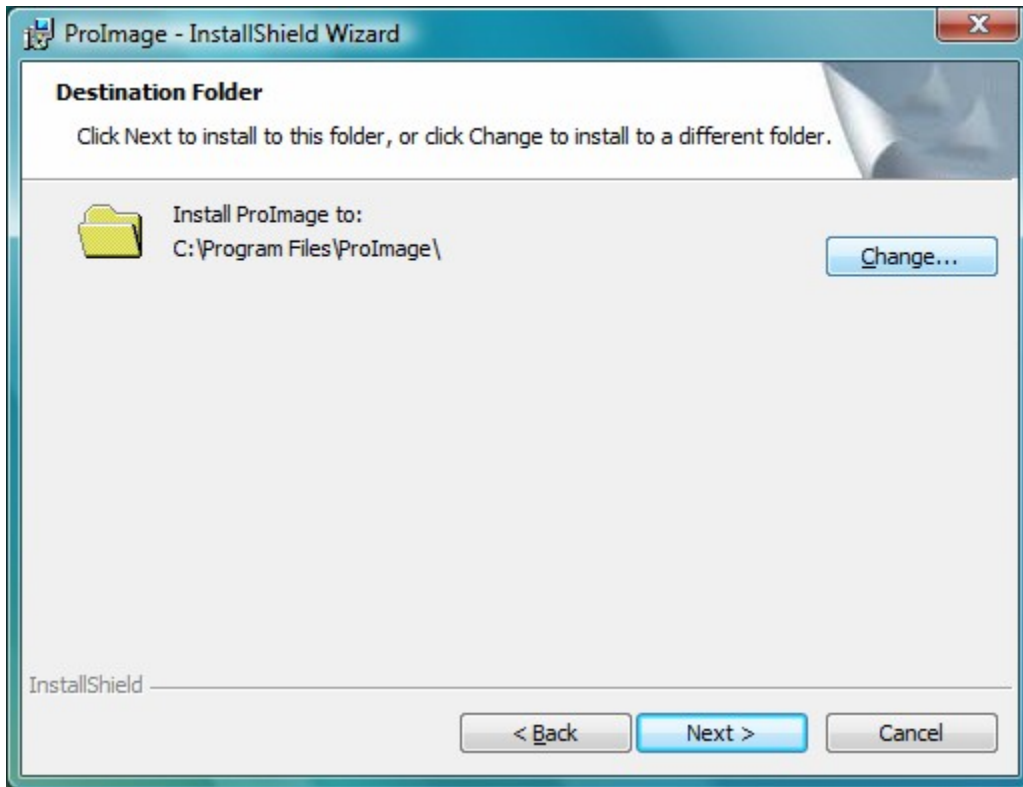
1. Insert the ProImage CD.



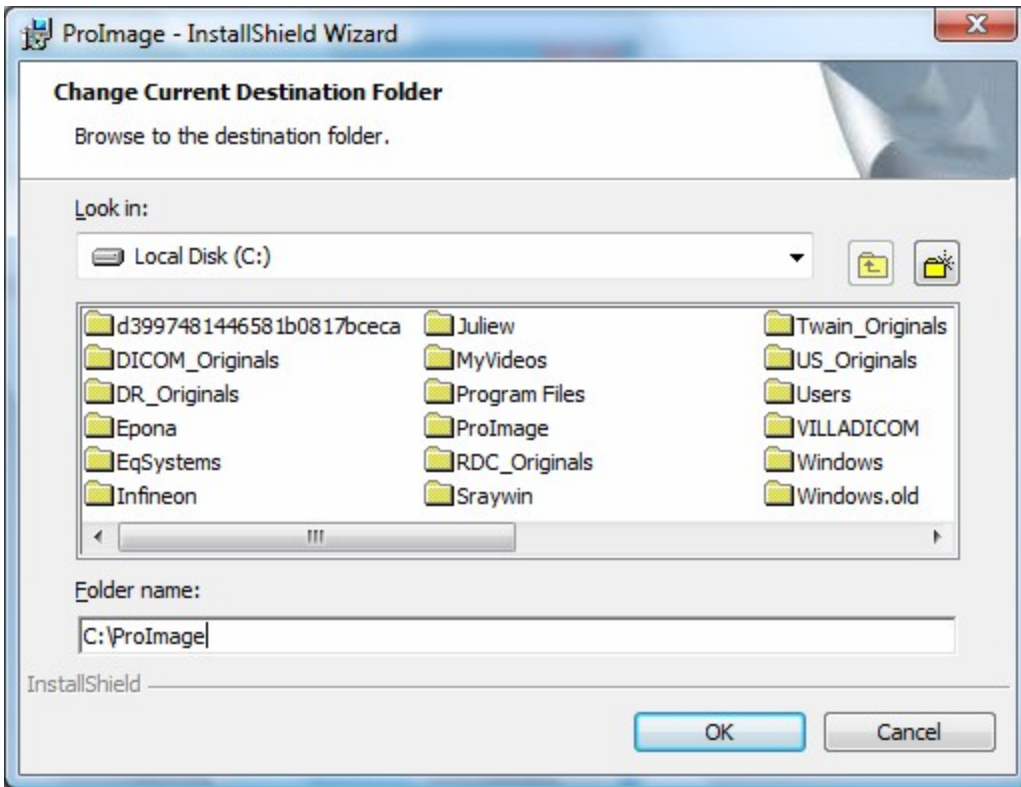
2. Click Next



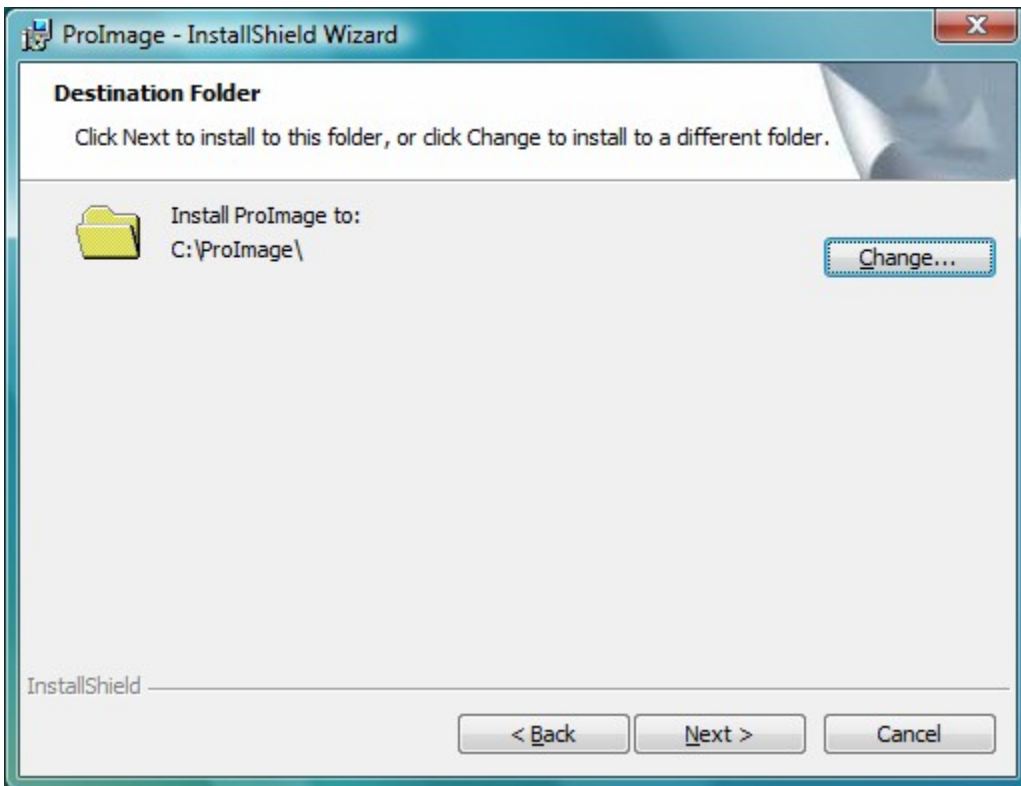
3. Select "I accept the terms in the license agreement".
4. Click **Next**.



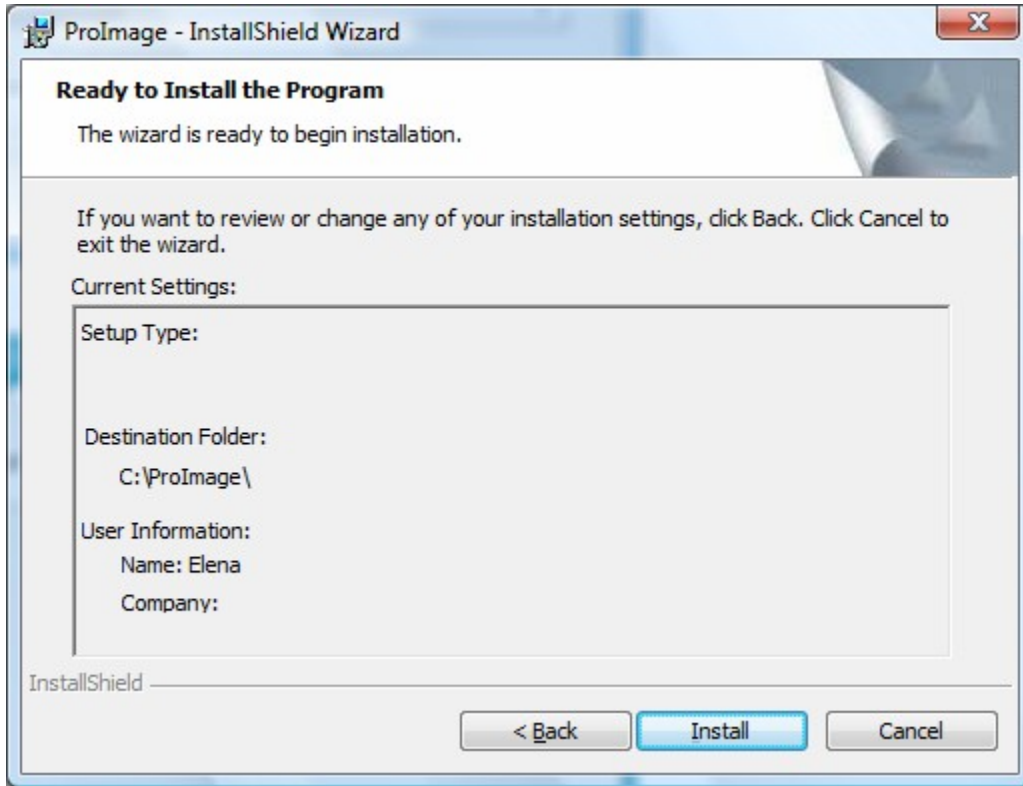
5. Click **Change** to change the location that ProImage is installed in.



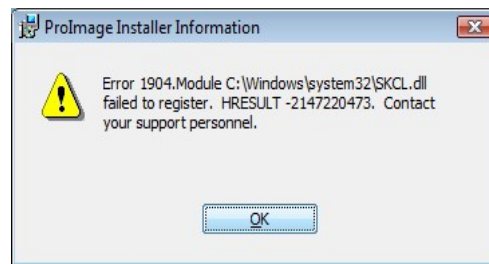
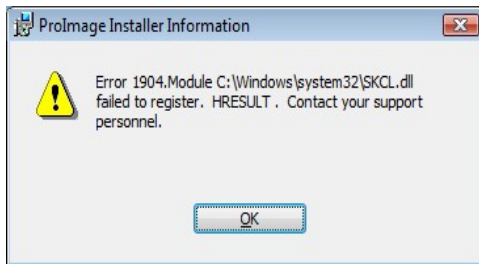
6. Enter a new location, for example “C:\ProImage” and click **OK**.

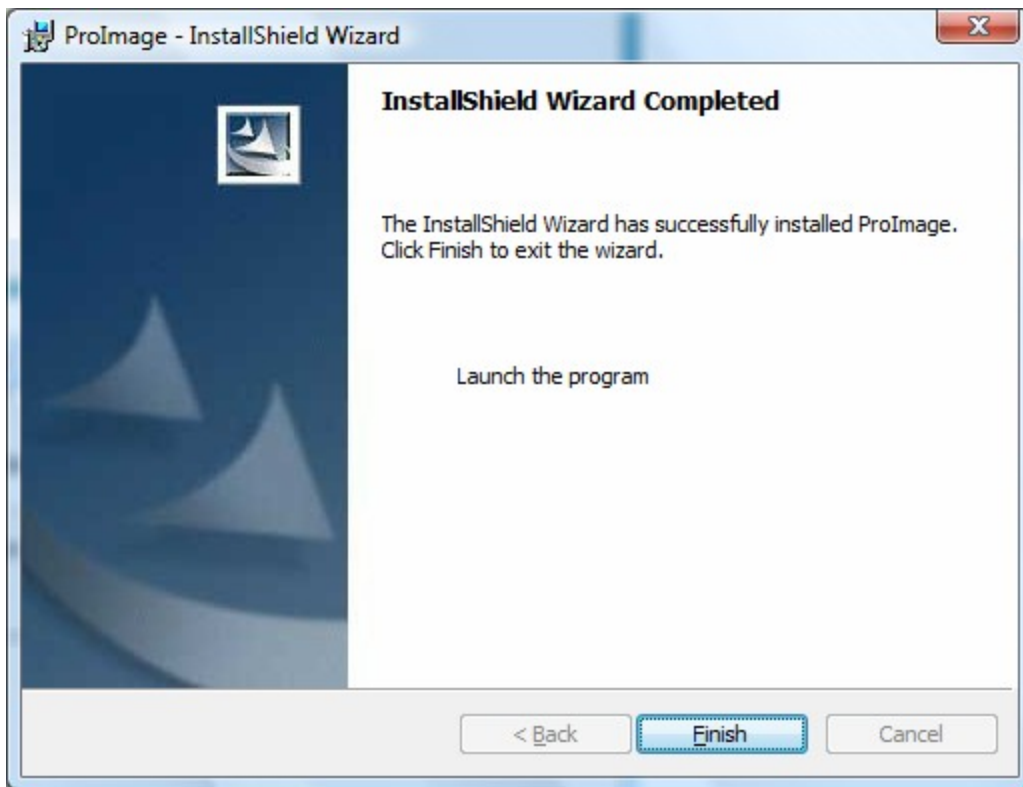


7. Verify that the location entered is displayed correctly and then click **Next**.



8. Click **Install**.
9. Click **OK** for the two error messages that open. (These messages will not appear in version 6.13)





10. Click **Finish**.
11. After installation is complete, right-click on the ProImage desktop shortcut.
12. Select **Run as administrator** from the menu.
13. If the **User Account Control** window opens, click on "Allow I trust this program. I know where it's from or I've used it before".
14. ProImage will open, close it.

All users that need access to ProImage must be added to the Users group.

1. Open the **Control Panel** (Start → Control Panel)
2. Select the **User Accounts** icon.
3. Select **Give other users access to this computer**.
4. The **User Account Control** window will open.
5. Click **Continue**.
6. The **User Accounts** window will open.
7. Click the **Add** button.
8. The **Add New User** wizard will open.
9. Enter the usernames of the users that require access to ProImage (or click **Browse** to find the users).
10. Click **Next**
11. Select **Standard User (Users Group)**.
12. Click **Finish**.
13. After all users are added to the Users group, click **OK**.
14. Close the **Control Panel** window.
15. Open **My Computer** and navigate to the location that ProImage was installed in.

16. Right-click on the **ProImage** folder and select **Properties** from the menu.
17. Select the **Security** tab.
18. Click **Edit**.
19. Select the group **Users**
20. Check the **Allow** box next to **Full Control**.
21. Click **Apply** then click **OK**.
22. Navigate to the ProImage\data, right-click on the Image Database.mdb file.
23. Select the **Security** tab.
24. Click **Edit**.
25. Select **Add**.
26. Enter the Users group and click **OK**.
27. Verify that the Users group has Full Control to the file.
28. Click **OK** in the Permissions window.
29. Click **OK** in the Properties window.

To test, log off of Windows Vista and ask one of the added users to log in. They should be able to open and run ProImage.

In order to use the Intra-oral Camera Video component of ProImage one extra step is required. This step involves turning off the **User Account Control (UAC)** feature and opening ProImage. The video component will continue to work once **UAC** is turned back on. Microsoft recommends that this feature be enabled for improved computer security.

To access **UAC** follow these directions:

1. Select **Menu → Control Panel**.
2. Click on **User Accounts**.
3. Select the **Turn User Account Control on or off** option.
4. If the **User Account Control** window opens, click on **Continue**.
5. If the checkbox is checked to **Use User Account Control (UAC) to help protect your computer**, un-check it.
6. Click **OK**.
7. This action requires that the computer be restarted, select **Restart Now**.
8. After the computer has restarted, open ProImage and select **Video Images** from the **Update Patient** screen. (If no camera is connected an error message will appear, saying “No Camera Found”).
9. Close ProImage.
10. To turn **UAC** back on, repeat steps 5, 6 and 7.

## Installing Eva Sensor Drivers

### Steps:

---

1. Log in as a user who is a member of the administrators group.
2. Insert the USB Hardware Drivers 5.2 CD.
3. Follow the InstallShield wizard to install the Eva driver components.
4. Click **Finish**.
5. When asked to also install the Twain drivers, select **No**.

Note: Only install the Twain drivers if a third party SW package (not ProImage) is being used with the Eva sensor hardware.

6. Connect an EVA sensor.
7. Select the **Locate and Install Driver Software** option.
8. If prompted for the location of the driver files, point the wizard to the *Drivers* folder on the USB Hardware Drivers CD. (example: *D:\Drivers*)
9. You should see a notification stating “***Device driver software installed successfully.***” in the lower-right corner of your screen.

If Windows is not able to successfully install the driver software:

1. Right-click on **Start → Computer**.
2. Select **Properties** from the menu.
3. Select **Device Manager**.
4. Find the *Unknown Device* under **Other Devices**.
5. Right-click on the *Unknown Device* and select **Update Driver Software** from the menu.
6. Select the **Browse My Computer for driver software** option.
7. Point the wizard to the *Drivers* folder on the Eva Drivers CD. (example: *D:\Drivers*)
8. You should see a notification stating “***Device driver software installed successfully.***” in the lower-right corner of your screen.